

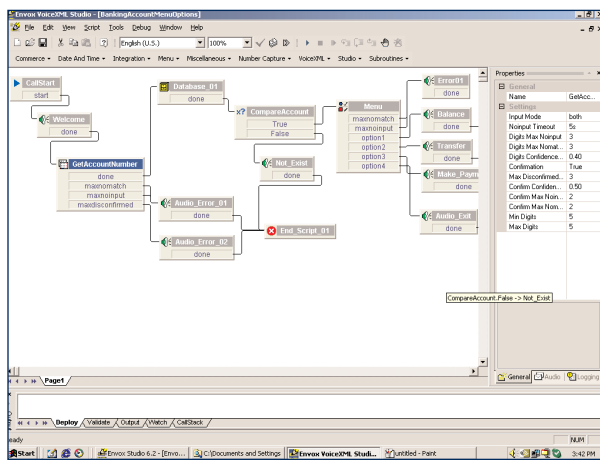
Product Brief

Envox 6.2 VoiceXML Studio

Accelerate Development

Envox 6 VoiceXML Studio is a graphical development environment that accelerates the creation of VoiceXML-based voice solutions by 50% or more. With Envox 6 VoiceXML Studio, you no longer need to write VoiceXML code. Instead you can quickly assemble applications from prebuilt “functional blocks” for voice user interface management, call control, application logic and database integration. Envox 6 VoiceXML Studio dramatically reduces the time required to create a wide range of speech-enabled voice solutions including:

- IVR
- Enhanced Self-Service
- Automated Directory Assistance
- Carrier Services



Envox 6 VoiceXML Studio allows you to take advantage of the significant interoperability advantages of VoiceXML. Voice solutions created with Envox VoiceXML Studio are compatible with today's Web-based, or service oriented, architectures making it a snap to connect them to automatic speech recognition (ASR) and text-to-speech

(TTS) engines, data stores, and enterprise applications.

Open, Standards-based Voice Solutions

Developing with Envox 6 VoiceXML Studio ensures that your solutions will comply with the VoiceXML 2.0 specification. Envox 6 VoiceXML Studio generates Java server pages that run on standard J2EE-compatible application servers and dynamically generate VoiceXML 2.0-compliant code. Solutions created with Envox 6 VoiceXML Studio can be deployed on VoiceXML 2.0-compliant gateways, including the Envox 6 Communications Development Platform.

Envox 6 VoiceXML Studio Capabilities

Accelerated Development

Functional blocks eliminate VoiceXML coding and reduce development time by 50% or more. Capabilities include creating menus, designing forms, interacting with databases, sending email, playing prerecorded or TTS output to the caller, and recording caller information for later playback.

Best Practices For User Dialogs

Dozens of pre-built user interface components, or dialog blocks, accelerate development and ensure caller satisfaction. Dialog blocks are included for collecting credit card numbers, currency, dates, account numbers, phone numbers and more.

Broad Platform Support

Deploy on leading VoiceXML platforms.

Integrated Speech

Easily speech-enable applications and deploy leading speech products from Nuance and more.



Envox Americas
+1 508 898 2600
us.sales@envox.com
us.support@envox.com

Envox EMEA
+44 1252 618853
euro.sales@envox.com
euro.support@envox.com

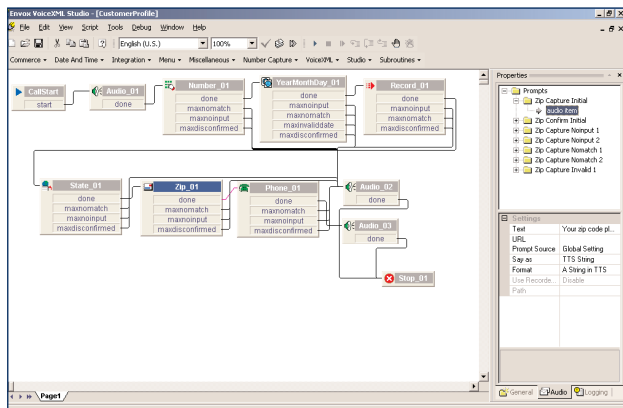
Envox Asia Pacific
+65 6365 2873
asia.sales@envox.com
asia.support@envox.com

Combine with Envoy 6 for Advanced Development Capabilities and a Robust VoiceXML Gateway

Envoy 6 VoiceXML Studio is tightly integrated with Envoy 6, the company's open, standards-based communications development platform, providing developers with a comprehensive VoiceXML offering with advanced development and management capabilities. Developers using the two products in combination gain the following capabilities:

- Additional development functions not included in the VoiceXML 2.0 specification, including integration with email, Web and fax systems; access to advanced call control functions such as conferencing, fax, PBX integration, ISDN signaling, ANI and DNIS-based actions, and intelligent routing; and extensive integration options for databases, enterprise applications and legacy systems.
- A bridge between legacy systems and new VoiceXML-based solutions, allowing companies to leverage prior investments in hardware, software, and solution development.
- Seamless support for leading speech and telephony resources from Intel, Nuance, and others.
- A highly scalable, reliable and fault tolerant VoiceXML gateway.
- The ability to deploy solutions in a wide range of telephony environments including analog, digital, VoIP, SS7 and more.
- Powerful management capabilities that significantly reduce the time and cost of administrating large-scale installations.

Getting Started is Simple



deploy solutions using Envoy 6 VoiceXML Studio and Envoy 6. Best of all, these offerings are “value priced” to make your transition to VoiceXML even easier. And, if you'd like assistance with your development efforts, our professional services staff is available to help you design, develop, deploy and maintain the solutions that you need.

Envoy 6 VoiceXML Studio System Requirements

Hardware

- CPU: Pentium III with 850 MHz or better
- Hard disk space: Minimum 100 MB required for installation
- Memory: Minimum of 256 MB RAM
- CD-ROM drive
- Display: Any SVGA display supported by Windows (800 x 600 or higher).
- Mouse or any other Windows compatible pointing device
- Supported Intel®, Dialogic™, telephony boards or Intel® NetStructure™, Host Media Processing software

Operating Systems

- Windows 2000 (Professional, Server and Advanced Server)
- Windows 2003 Server
- Windows XP Professional

Application Servers

- Apache Tomcat 5.5
- BEA WebLogic 8.1
- IBM WebSphere 5.1
- Other J2EE-compatible application

VoiceXML Gateways/ Browsers

- Envoy 6 Communications Server
- Other VoiceXML 2.0-compatible gateways

Speech Recognition

Products compatible with your VoiceXML gateway. For Envoy 6 Communications Server, this includes: Nuance OSR 2.0, 3.0; Nuance 8.0, 8.5

TTS

Products compatible with your VoiceXML gateway. For Envoy 6 Communications Server, this includes: Nuance RealSpeak 3.51, 4.0; Nuance Speechify 2.1, 3.0; Nuance's Vocalizer 3.0, 4.0.

The best way to jump start your development effort is with a VoiceXML Starter Kit from Envoy Worldwide. Our VoiceXML Starter Kits combine Envoy 6 VoiceXML Studio with Envoy 6, Intel Dialogic telephony products, comprehensive training, and outstanding technical support. In short, they provide everything you need to develop and

